

Withdrawal Refund Policy

Refunds for withdrawals from an event, competition or training will be given at the organiser's discretion.

A withdrawal can only be acknowledged by e-mail by to ktstrec@gmail.com. The refund will be issued according to the proximity to the event.

- before the closing date (found on the schedule) will usually be refunded in full.
- between the closing date for entries and the date that start times are due to be published will be refunded, save for an administration fee of £5
- after the start times have been published will not be refunded

The exception to the latter two situations given above would be a withdrawal where a doctor's or vet's certificate is produced stating that the rider or horse was unable to compete, in which case the organiser may give a full refund.

Please note that, in general, entry fee cheques are not banked until after the event has occurred, so if a full refund has been promised by e-mail then it is likely that the cheque would be destroyed rather than a KTS cheque posted. The exception to this would be where a partial refund is being given.

Refunds are issue via BACs, the bank account details will need to be supplied to facilitate this.

Date 1/11/2024	Version 1	Author Angela Hughes
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